

From: Wessinger-Hill, JoAnne <JoAnne.Hill@psc.sc.gov>
Sent: Wednesday, January 13, 2021 5:04 PM
To: MATTHEW GISSENDANNER <matthew.gissendanner@dominionenergy.com>; Butler, David <David.Butler@psc.sc.gov>; Boyd, Jocelyn <Jocelyn.Boyd@psc.sc.gov>; PSC_Contact <Contact@psc.sc.gov>; Stark, David <david.stark@psc.sc.gov>
Cc: PSC_Contact <Contact@psc.sc.gov>; Hall, Roger <RHall@scconsumer.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; KENNETH BURGESS <chad.burgess@dominionenergy.com>; Nelson, Jeff <jnelson@ors.sc.gov>; Pittman, Jenny <jpittman@ors.sc.gov>; tspeer@turnerpadget.com <tspeer@turnerpadget.com>; thad@votesolar.org <thad@votesolar.org>; jwkuykendall@jwklegal.com <jwkuykendall@jwklegal.com>; jwkuykendall@jwklegal.com <jwkuykendall@jwklegal.com>; klees@selcsc.org <klees@selcsc.org>
Subject: RE: [External] RE: Urgent - Attention Required - 2020-229-E

Thank you, Matt. Please let this email serve as confirmation of receipt of your email. A copy will also be placed in the DMS for this Docket.

With kind regards, I am

Jo Anne Wessinger Hill

C. Jo Anne Wessinger Hill, Esq.
General Counsel to the Commission
Public Service Commission

State of South Carolina
101 Executive Center Drive, Suite 100
Columbia, SC 29210

www.psc.sc.gov

Email: JoAnne.Hill@psc.sc.gov

803-896-5100 (main) | 803-896-5188 (f) | JoAnne.Hill@psc.sc.gov

RECEIVED

JAN 14 2021

PSC SC
MAIL / DMS

The information contained in this e-mail message is public and will be filed in the Docketing Management System (DMS) for the corresponding docketed matter. Any responsive e-mail message by you should also be filed by you in the DMS for this matter. **If the reader of this message does not want certain information, which is meant to be discussed only between the parties and not Public Service Commission of South Carolina (Commission) staff, please do not use "reply all" to this message.** Any e-mail message involving the Commission or Commission staff is also subject to the provisions of

Commission Order No. 2019-748 in Docket No. 2019-329-A and shall be published in the docket for this matter. If you have received this communication in error, please immediately notify us by telephone at (803) 896-5100.

From: MATTHEW GISSENDANNER <matthew.gissendanner@dominionenergy.com>

Sent: Wednesday, January 13, 2021 4:56 PM

To: Wessinger-Hill, JoAnne <JoAnne.Hill@psc.sc.gov>; Butler, David <David.Butler@psc.sc.gov>; Boyd, Jocelyn <Jocelyn.Boyd@psc.sc.gov>; PSC_Contact <Contact@psc.sc.gov>; Stark, David <david.stark@psc.sc.gov>

Cc: PSC_Contact <Contact@psc.sc.gov>; Hall, Roger <RHall@scconsumer.gov>; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; KENNETH BURGESS <chad.burgess@dominionenergy.com>; Nelson, Jeff <jnelson@ors.sc.gov>; Pittman, Jenny <jpittman@ors.sc.gov>; tspeer@turnerpadget.com; thad@votesolar.org; jwkuykendall@jwklegal.com; jwkuykendall@jwklegal.com; klee@selcsc.org

Subject: [External] RE: Urgent - Attention Required - 2020-229-E

Importance: High

All:

I have confirmed with Company personnel that if the Commission provides the Company with the Notice in sufficient time for the Company to provide it to the printers by **12 noon on Friday, January 15**, the Company could begin providing the notices via bill inserts which would be mailed out next Friday morning, **January 22, 2021**. Mailing for all customers would be completed on **February 22, 2021**. Assuming 3-4 days for mail transit, all customers would receive the notice by **February 26, 2021**.

Upon receipt of the Word version from the Commission and before sending the mailer to the printer, the Company will still have to configure the notice to fit a special mailer. Therefore, to have any chance to meet the timeline set forth in this email and to get the notice to the printers by 12 noon on January 15, **the Company will need to have a Word version of the notice from the Commission by 9 a.m. Friday morning or earlier if possible.**

Any delay in getting the notice to the printers by **12 noon on January 15** would not allow the Company to ensure that the mailings were completed by February 22 and that customers received the notice by February 26, 2021. If the Commission cannot provide the Company with the Word version of the Notice by 9 a.m. Friday morning, please let me know when the Commission can provide the Company the notice and we can determine when it would be possible for the Company to provide the notice to all customers via bill inserts based on that timeline.

To be clear, the Company cannot comply with Order No. 2021-26 as it currently stands because it is not possible to provide the Notice to customers via "bill insert" by February 15. The Company requests that the Commission reconsider Order No. 2021-26 and either extend the deadline for provision of the Notice to customers via bill insert or allow the Company to use a special mailing (which is obviously significantly more expensive) instead of a bill insert.

Matt